

UPGRADING FROM AN EXISTING SITESCAN INSTALLATION

Requirements

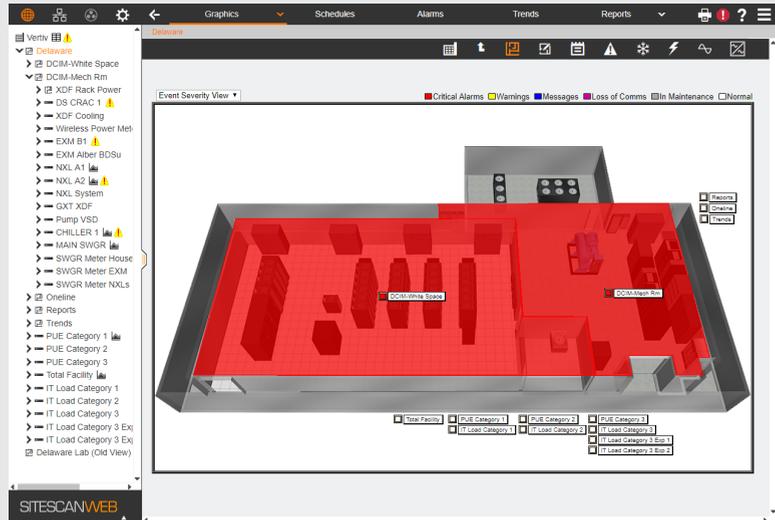
If you are currently running SiteScan v4.0 or greater, you can upgrade directly to v7.0. If you are upgrading from a version prior to v4.0, you must upgrade incrementally.

A SiteScan server must be 64-bit; SiteScan will not run on a 32-bit server.

TO UPGRADE A SITESCAN WEB 4.0 OR GREATER SYSTEM:

- Back up your system.
- In a web browser, go to <http://accounts.oemctrl.com/> download and under Software Installs and Updates, select v7.0 installs and updates - v7.0 installs.
- Click Windows or Linux for your operating system.
- Click SiteScan v.7.0 then click Download.
- Copy your system folder from SiteScan_Web.x.x\webrout from your previous version of SiteScan to SiteScan_Web_7.0\webrout in the new version.
- For Windows, right-click the v7.0 SiteBuilder in the Start menu and select Run as administrator.
-or-
For Linux, run the v7.0 SiteBuilder.
- Select File-Upgrade-Liebert SiteScan System.

SITESCAN V7.0 MAIN SCREEN



- Follow the on-screen instructions. During the upgrade, SiteBuilder gives you the option to upgrade your controllers to the latest drivers.

TO UPGRADE FROM A SITESCAN VERSION PRIOR TO 4.0:

- To upgrade from v2.0-v3.0 to v5.5, see the topic Upgrading a System in the SiteBuilder 5.5 Help.
- To upgrade from v1.0-v1.9 to v3.0 SP2, see the topic Upgrading a System in the SiteBuilder v3.0 Help.
- Once you've upgraded to v4.0, follow the instructions under To Upgrade a SiteScan 4.0 or Greater System.

INSTALLING A NEW SITESCAN WEB 7.0 SYSTEM

Requirements

The client computer should meet at least the following requirements:

- Dual core processor
- 1.5 GB of RAM
- Communications link of 10 Mbps or higher

SiteScan is supported on the following operating systems:

- Windows 19 Professional
- Windows 8.1 Professional and Enterprise
- Windows 7 Professional and Ultimate
- Windows Server 2016
- Windows Server 2012
- Red Hat Enterprise Linux 7.4
- Ubuntu Desktop 16.04 LTS

(See the notes on the next page.)

NOTE: *The SiteScan application will work with slower computers and slower links, but the results may not be satisfactory.*

SiteScan supports the following web browsers:

- Google Chrome 66 or later
- Mozilla Firefox 60 or later
- Internet Explorer 11
- Microsoft Edge 40 or later
- Apple Safari 11 or later.

NOTE: *If your machine is running Apple Mountain Lion 10.8x with an integrated Intel HD 400 graphics card, it will experience display issues. To resolve this, switch to a NVIDIA graphic card in MAC OSX or use Google Chrome 44 or later.*

SiteScan supports the following mobile operating systems:

- Android (phone and tablet)
- IOS (phone and tablet)
- Surface (tablet)

NOTE: *Some functionality may be limited by the capability of the mobile device and operating system.*

To contact Vertiv technical support: visit VertivCo.com

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