

# Uninterruptible Power Systems (UPS)

## Scope of Work (SOW)

SINGLE-PHASE UPS: VERTIV™ LIEBERT® PSI UPS (5 KVA POWER RATING)  
AND VERTIV™ LIEBERT® GXT UPS (5-10 KVA POWER RATING)  
START-UP SERVICE

### SOW Section Outline

1. Service Summary
2. Service Performed
3. Assumptions and Clarifications
4. Customer Responsibilities
5. Terms and Conditions

### 1. Service Summary

FEATURE	DETAIL
On-site Service	All services performed by Vertiv factory-trained engineers/technicians and scheduled at the customer's convenience (excluding national holidays).
Installation	Includes rack mounting, installation or re-configuration of the UPS, including associated UPS mounting accessories (hard-wired installation and rigging are not included). Customer must provide appropriate mounting hardware as required.
System Start-up	Installation includes mounting and start-up of the new UPS and internal batteries (hard-wired installation and rigging are not included).

### 2. Service Performed

The following service will be performed:

1. Remove new equipment from box.
2. Perform a complete visual inspection of the equipment.
3. Verify existing receptacle matches UPS plug type.
4. Install UPS (excludes power wiring that requires an electrician).
5. Install rack or tower mounting kits (if applicable).
6. Plug in UPS (if applicable).
7. Perform start-up procedures.
8. Run cable to network switch for connectivity (limited to 50 linear feet).
9. Program IP address in UPS.
10. Complete physical labeling of the UPS.
11. Groom cables and clean up.
12. Perform a status check of alarm circuits (if applicable).
13. Perform an operational test of the system.

14. Review system performance with customer to address any system questions.
15. Install battery kit in UPS (if applicable).
16. Configure UPS for external battery cabinet (if applicable).

### 3. Assumptions and Clarifications

- Any customer site visit is limited to three (3) hours per visit. The start-up visit is a single site visit. Any time beyond the three (3) hours per visit or additional start-up visits will be billed separately.
- The start-up visit must be scheduled after the system (UPS, Battery Cabinets, Power System, etc.) has been placed in the Installation location (for hard-wired applications, the power cabling is terminated).
- Services outlined apply to a Vertiv™ Liebert® PSI5 or Liebert® GXT4 UPS only; external PSI5 or GXT4 battery cabinets are serviced under a separate contract and scope of work.

### 4. Customer Responsibilities

In order to provide timely, accurate and thorough execution of the services described herein, Vertiv requests the following:

- **Point of Contact:** Provide an authorized point of contact(s), specific for the scope of work, for scheduling and coordination purposes.
- **Scheduling:** Make dates available for scheduling service. All visits must be requested ten (10) business days in advance of need by contacting the Vertiv Customer Resolution Center.
- **Site Access:** Prior to time of scheduled work, provide site access including any customer required escort, security clearance, safety training and badging for Vertiv service personnel.
- **Equipment Access:** Convenient access to the equipment covered by the Scope of Work. Prior to scheduled time of work, notify Vertiv service personnel of any special requirements for equipment access including lifts, ladders, etc.
- **Shutdown:** Service may require shutdown of load to ensure electrical connection integrity.
- **Notification:** If for any reason the work cannot be performed during scheduled time, notify Vertiv service personnel 24 hours prior to scheduled event.

### 5. Terms and Conditions

This SOW is subject to all Terms and Conditions as noted in the Vertiv Terms and Conditions.

-or-

The terms of a Master Agreement between the parties, if any, shall apply.