

KEY FEATURES

- Minimized installation time – as a result of easily configurable file upload/download.
- Engineering enhancements — equipment hardware and firmware is upgraded to the latest possible version.
- Components — all repairs are completed with approved parts that were designed, specified, and tested for the equipment.
- Testing — highly trained technicians use the latest test and repair equipment.
- Quality & cost control — competitive prices and stringent quality control for all equipment including the latest NetSure™ rectifiers, converters and controllers.
- Guaranteed repairs — one year parts and labor warranty standard on fixed rate refurbishment repairs; 90 day parts and labor warranty standard for estimate and time & material repairs.

“Like-new” repair philosophy restores all equipment, including our latest NetSure™ rectifiers, converters and controllers to original specifications and operating performance.

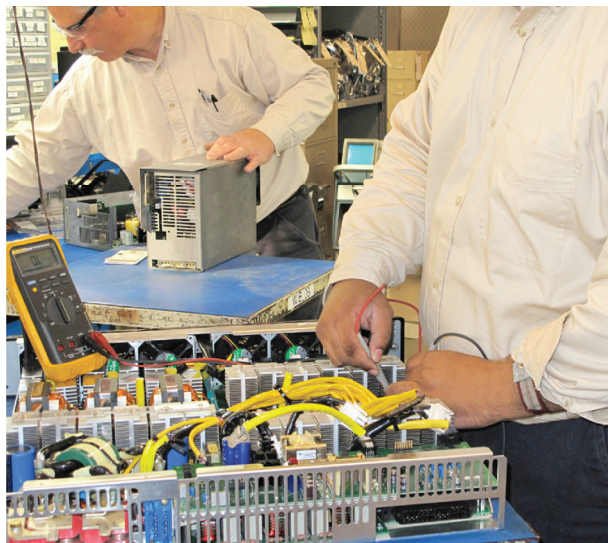
Network Infrastructure Optimization Services

Need your equipment repaired in a hurry? When total replacement is impractical or too costly, repairing aged power system components to like-new performance can keep your network infrastructure running at peak operating efficiency. Vertiv's depot repair quickly restores your equipment to like-new condition and offers priority service options to expedite repair return.

Our depot repair services include replacement of aged electrolytic capacitors, resistors, adjustable potentiometers, leaky transistors and many other components, including our latest NetSure rectifiers, converters and controllers. To ensure proper integration with your existing infrastructure, all equipments:

- Recalibrated to factory specifications
- Automatically updated to the latest hardware and firmware revision
- Tested to the same rigorous standards as brand new equipment
- Delivered with a one-year warranty (fixed rate repairs only) or 90 day parts and labor warranty (estimate and time and material repairs)

For fast turnaround and an alternative to purchasing new equipment, contact Vertiv for all of your DC power depot repair needs.





To request a repair, please email your request to:

DCPower.Repair@VertivCo.com

DC Power Depot Repair:
1.800.800.1280 option 6

Vertiv's US based DC Power Depot Repair Center is housed in a secured 10,000 square foot area. Utilizing ESD (Electro Static Discharge) precautions and customized state of the art testing and diagnostics, your equipment is repaired, upgraded and tested to original manufacturing standards. The Depot Repair Center processes an average of 1,000 units a month, supporting all of the products that we have manufactured and offering best-effort repairs on extremely old equipment.



Specially designed ATEs (Automated Test Equipment) are used to calibrate and perform a full array of tests to verify that refurbished or upgraded equipment operates as originally designed.



Our electronic technicians troubleshoot equipment failure using components specifically designed and tested for your product.



Firmware is updated and equipment is tested within a compatible system to ensure proper operation.